

GAP Analysis

Item	Description	Responsibility	Current State	Impact	Importance	Urgency
Backup						
Backup & Archive endpoint data	Ensure there is a recoverable copy of end-user data in case of a disaster	Desktop Support Manager	Partially Implemented	High	Medium	Medium Term
Automate Backups	Backups need to occur without user intervention, while users are working.	Desktop Support Manager	Not Implemented	Medium	High	Medium Term
Backup remote users	Enable backups for users that are working from remote locations	Desktop Support Manager	Not Implemented	High	High	Short Term
Optimize infrastructure resource utilization	Save on bandwidth with built-in network optimization and storage functionality like deduplication		Partially Implemented	Low	Low	Long Term
Near continuous data protection	Configure backups to run as close to real-time as possible ensuring the latest changes are backed up	Chief Information Officer	Partially Implemented	Low	High	Medium Term
Fine grained data selection policies	Specify file type or folder inclusions / exclusions.	Desktop Support Manager	Not Implemented	Low	High	Medium Term
Compliance						
Dashboard Metrics	Show a consolidated view of the protection rating across all or some devices	Chief Information Officer	Partially Implemented	Low	High	Medium Term
Data discovery	Get insight into where users store files, what type of data it is, its size and location.	Chief Information Officer	Partially Implemented	Low	High	Medium Term
Zero vendor knowledge	The vendor have no usernames, passwords or encryption keys to your network.	Chief Information Officer	Partially Implemented	Low	High	Medium Term
Securely transport data	Secure SSL and TLS 1.3 transport of all data.	Chief Information Officer	Partially Implemented	Low	High	Medium Term
Security						
Data encryption	Encrypt data per user profile based on policies	Chief Information Officer	Not Implemented	Medium	High	Medium Term
Locate device	Geolocate a missing or stolen device	Chief Information Officer	Not Implemented	Medium	Medium	Medium Term
Revoke data access	Remotely revoke access to data	Compliance Officer	Not Implemented	Medium	Medium	Medium Term
Wipe device	Remotely wipe a missing or stolen device	Chief Information Officer	Not Implemented	Medium	Low	Long Term
IT Operations						
Reporting		Chief Information Officer	Partially Implemented	Low	High	Medium Term
Hardware inventory		Chief Information Officer	Partially Implemented	Low	High	Medium Term
Software inventory		Chief Information Officer	Partially Implemented	Low	High	Medium Term
Protect against ransomware	Restore data from any healthy snapshot, stored indefinitely	Chief Information Officer	Partially Implemented	High	High	Short Term
		Chief Information Officer	Partially Implemented	Low	High	Medium Term
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Management						
Get rid of on-site infrastructure	Options to host the solution entirely in the cloud	Chief Information Officer	Partially Implemented	Low	High	Medium Term

Access solution from any device	No need for onsite consoles to be installed and accessed. The entire solution is managed from a Cloud Management portal.	Chief Information Officer	Partially Implemented	Low	High	Medium Term
User driven restores	User have access to restore their own data without the IT team getting involved.	Chief Information Officer	Partially Implemented	Low	High	Medium Term
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